Students are Entitled to a Positive Learning Experience

- Participate fully
  - ✓ Share experiences so others can learn from them
  - ✓ Ask questions
  - ✓ Return on time from breaks/lunch
- Respect others
  - ✓ Listen while others are speaking
  - ✓ Appreciate other points of view
  - ✓ Stay focused on the training content
- Turn off cell phones/pagers or put them on vibrate
  - ✓ Check/respond to phone calls/pages during breaks
  - ✓ Leave the classroom if you must take a call